
TeamViewer Guide

An installation and configuration guide of TeamViewer
on a number of different operating systems..

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Part 01 - Introduction

Disclaimer

This document has been created by myself, Frankie Inguanez, and is completely my work.

The software used during the writing of this guide was up to date and accurate. The products used and sites referred to are accurate to the date of the drafting of this document.

No profit was generated during or after the making of this document and no commission was gathered. This report has been created purely for research and educational purposes.

TeamViewer is a free application for non commercial use, the appropriate license needs to be acquired otherwise.

There are other installation methods, this report documents the simplest and most straight forward method.

Structure of the report

In the first part of the report and introduction is given to this report. The configurations of the TeamViewer application are found in the next section followed by some alternatives and recommendations then feedback information.

Purpose of this report

I have decided to create this document to serve as documentation to a frequently encountered task with the aim to help anyone who needs to get assistance on their system irrespective of OS.

Part 02 - Configurations

Download Applications

TeamViewer needs to be installed on each system that will be participating in the remote connection. It is important that the same version of the TeamViewer is found on each system.

N.B. At the time of the drafting of this document the Mac version of TeamViewer is in Beta and therefore prone to bugs. Download, install and run at your own risk.

General Procedure

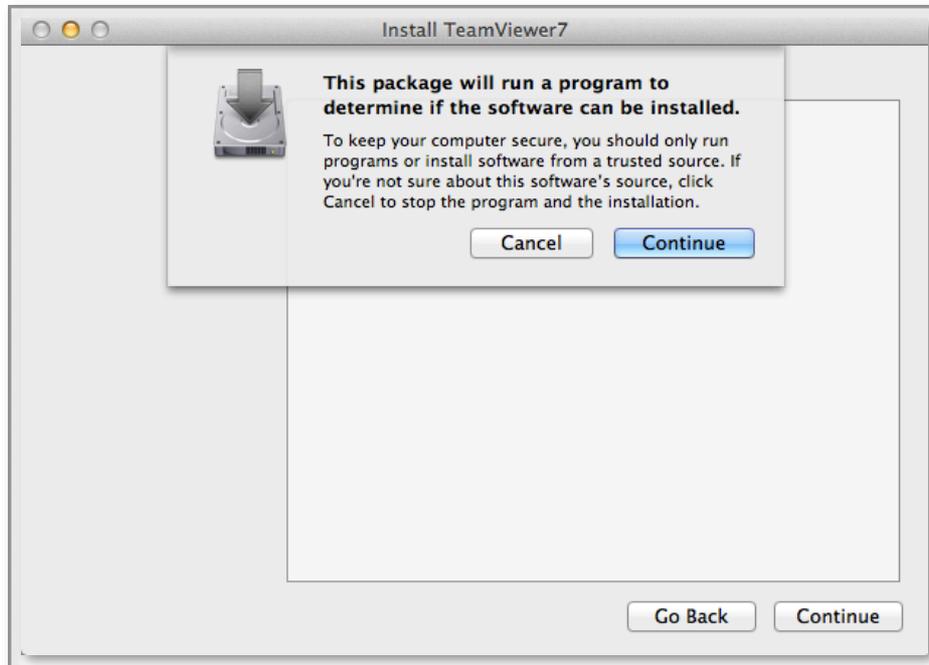
The general procedure for connecting remotely is that a person, A, would contact a second person, B, to connect to his system to aid him in some task. Both persons would have a copy of TeamViewer and launch it. Person A would communicate to person B his id and password provided by the application itself. Person B would use these details to remotely access the system of B.

TeamViewer can be either installed permanently on a system or simply run without leaving any files on the system.

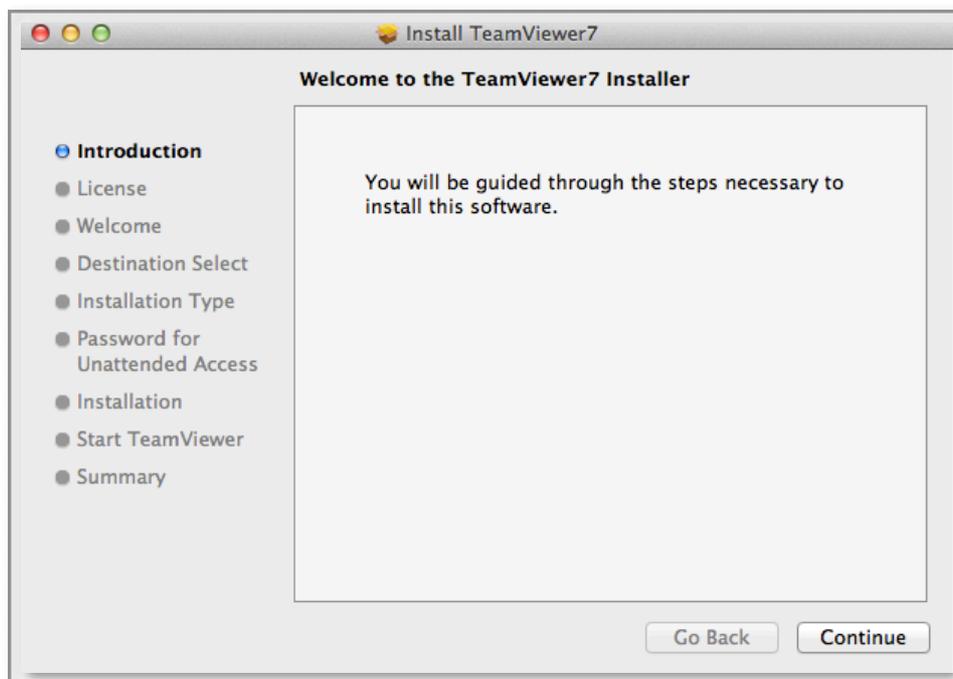
It is also possible to have a number of persons connect to your system whilst you deliver a presentation.

Procedure on Mac

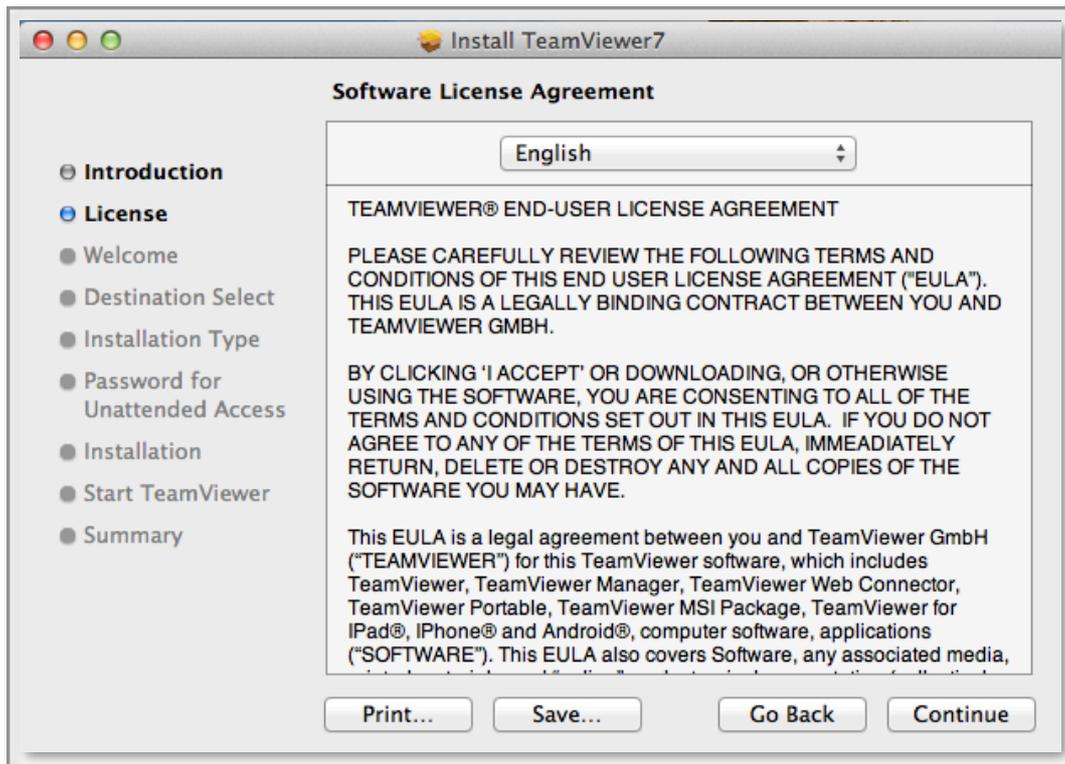
1. Download the application and start the installer. Click the Continue button for a compatibility check to be run before proceeding with the wizard.



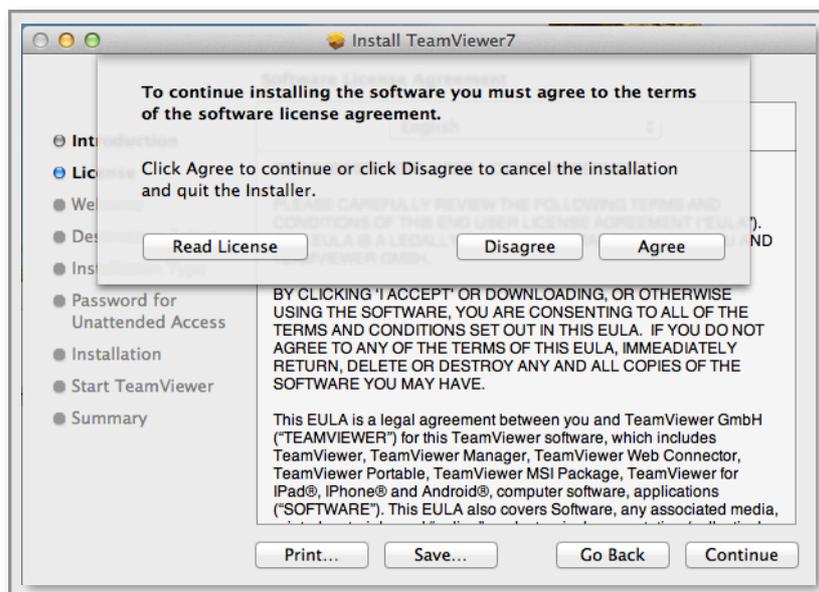
2. Click the Continue button to start the Wizard.



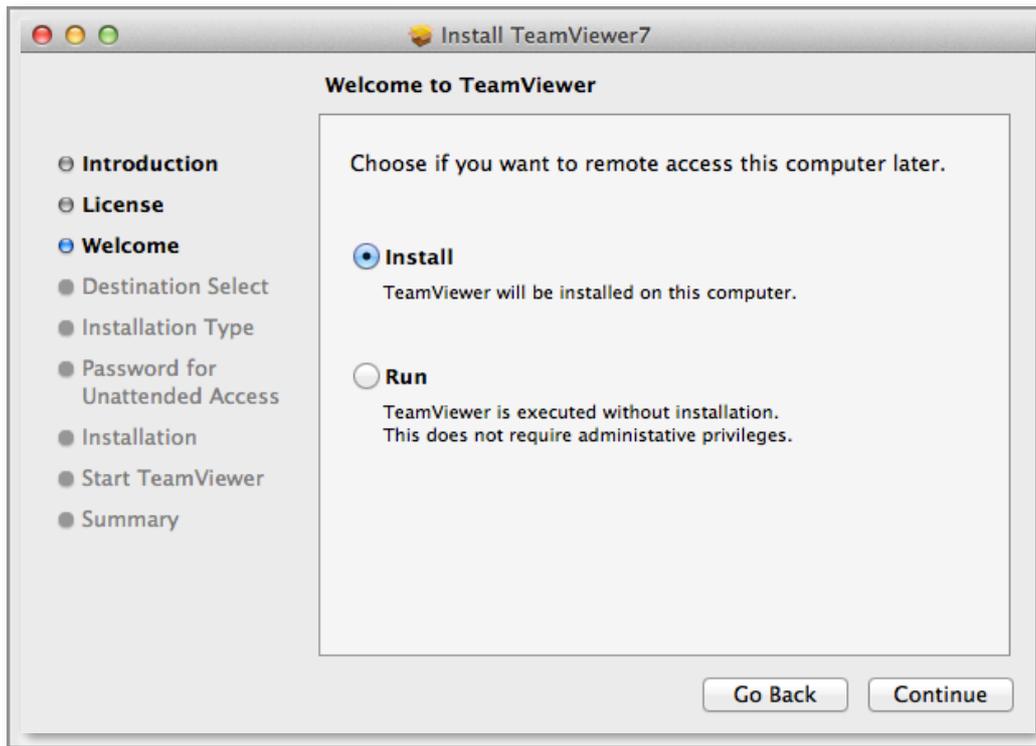
3. Select the language to read the Software License Agreement. When done click Continue to Agree with the agreement.



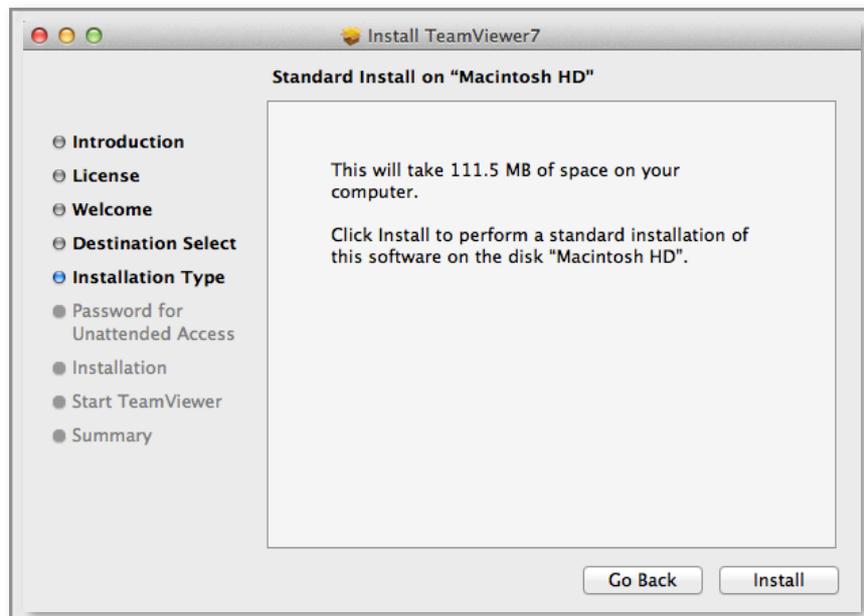
4. Click on the Agree button to confirm that you read the agreement and agree with all conditions.



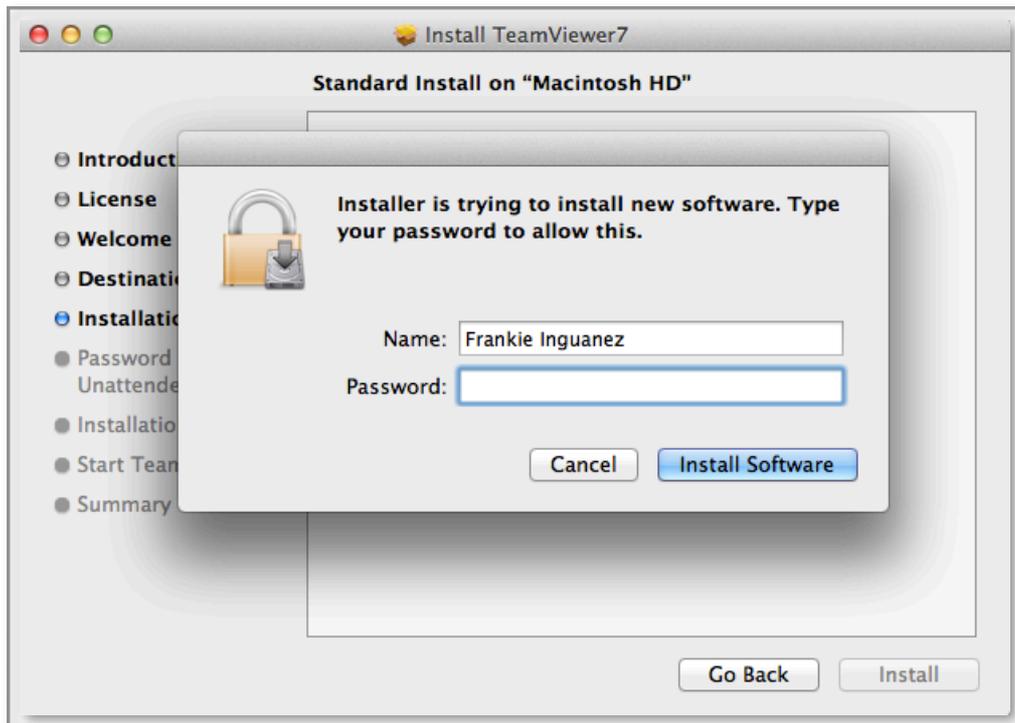
5. Select whether you want to install all files to the system or simply run the application. Then click the Continue button.



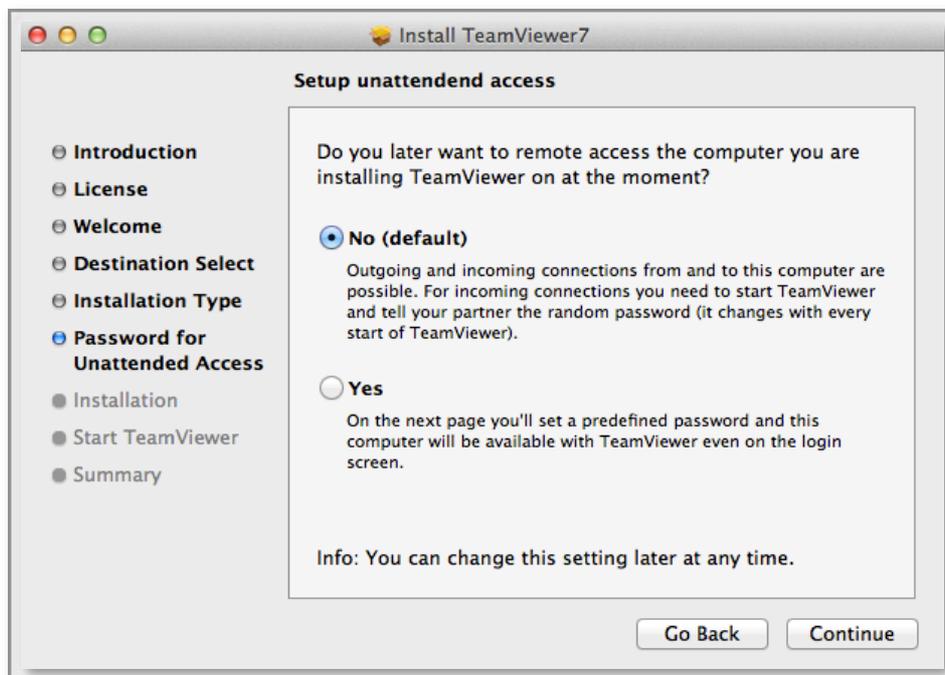
6. Confirm that you have sufficient free space and click the Install button to start the installation process.



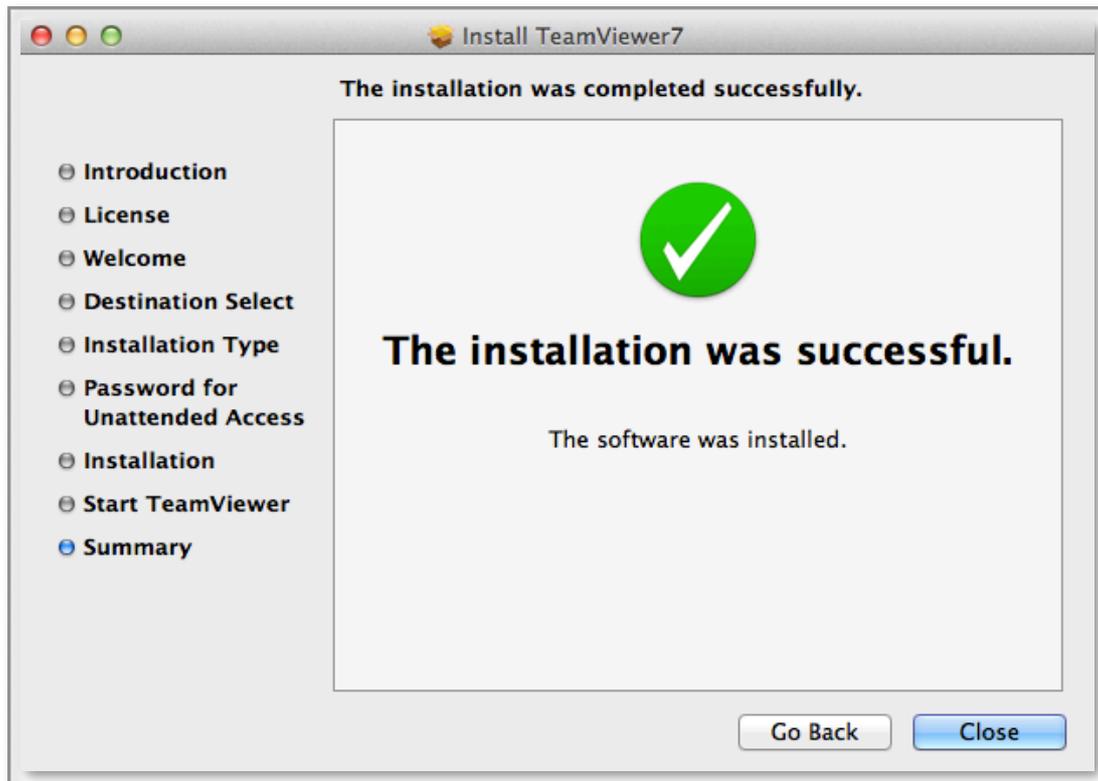
7. Type in your password to allow the installation process to copy all necessary files. Then click on the Install Software button.



8. Specify whether you want to connect to your system remotely then click on the Continue button.



9. Click the Close button to end the installation process. The TeamViewer application should load at this point.



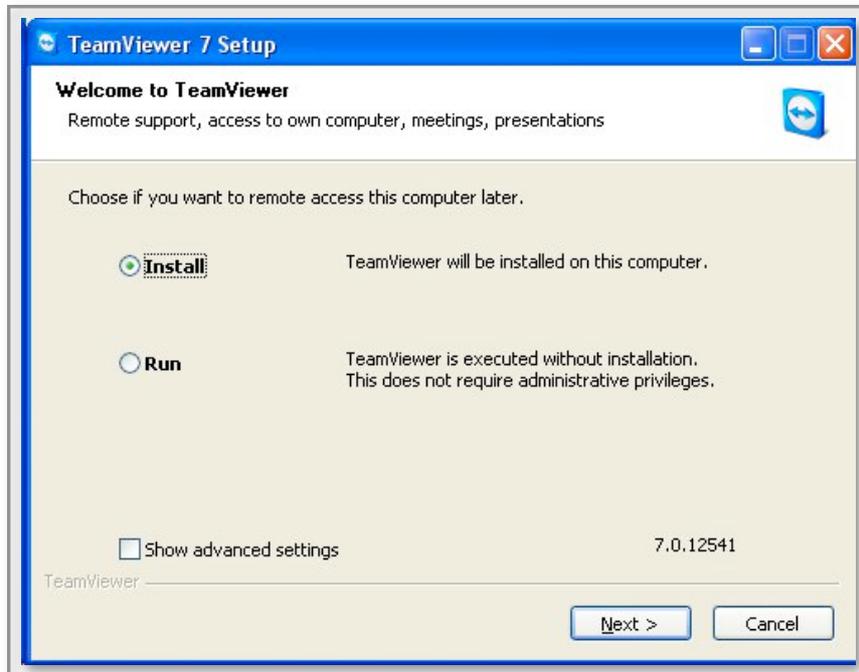
10. Connect to another system remotely by typing in the ID then select Remote Control and click on the Connect to partner button.



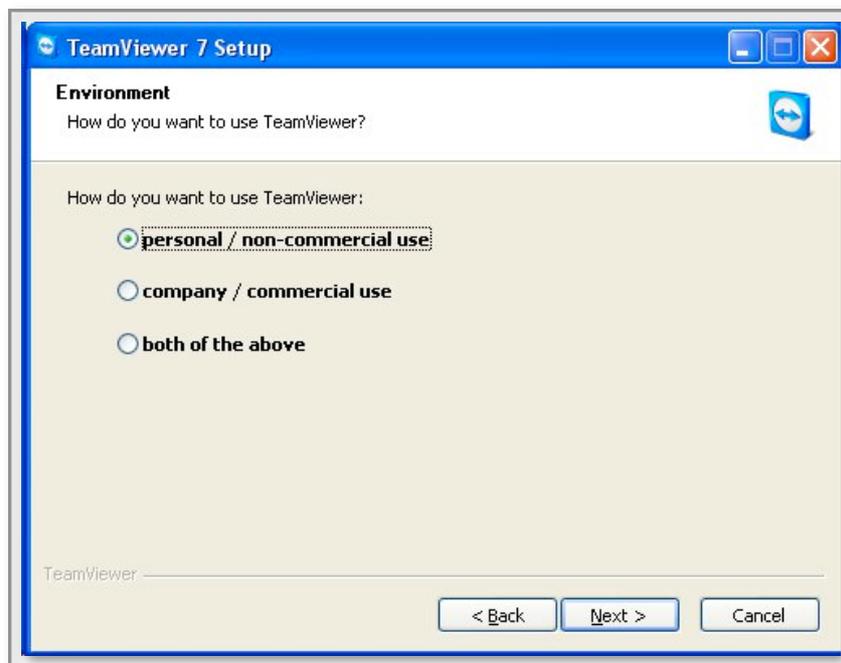
N.B. If you want others to connect to your system you would have had to specify Yes in step 8 and provide the other person with Your ID value and your random Password.

Configuration on a Windows System

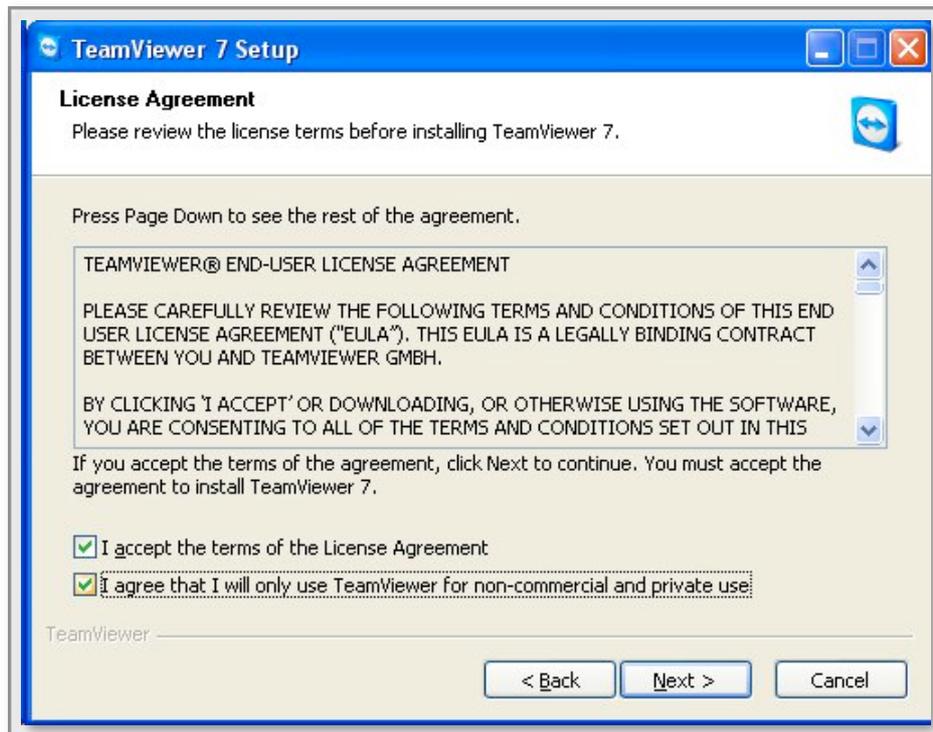
1. Download the application and start the installer. Select whether to install the whole application to the system or simply run it. Then click on the Next button to proceed.



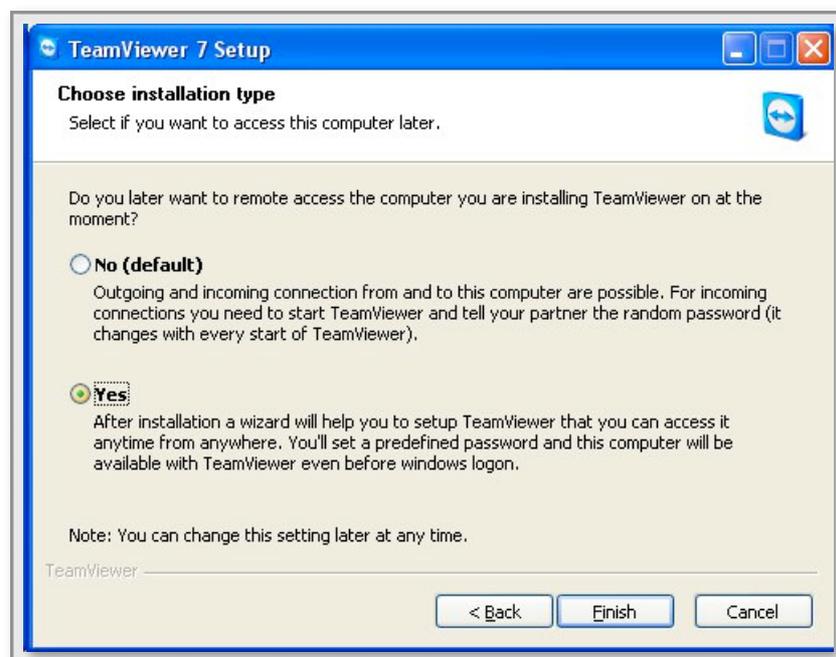
2. Select your intention of use for the TeamViewer application then click on the Next button.



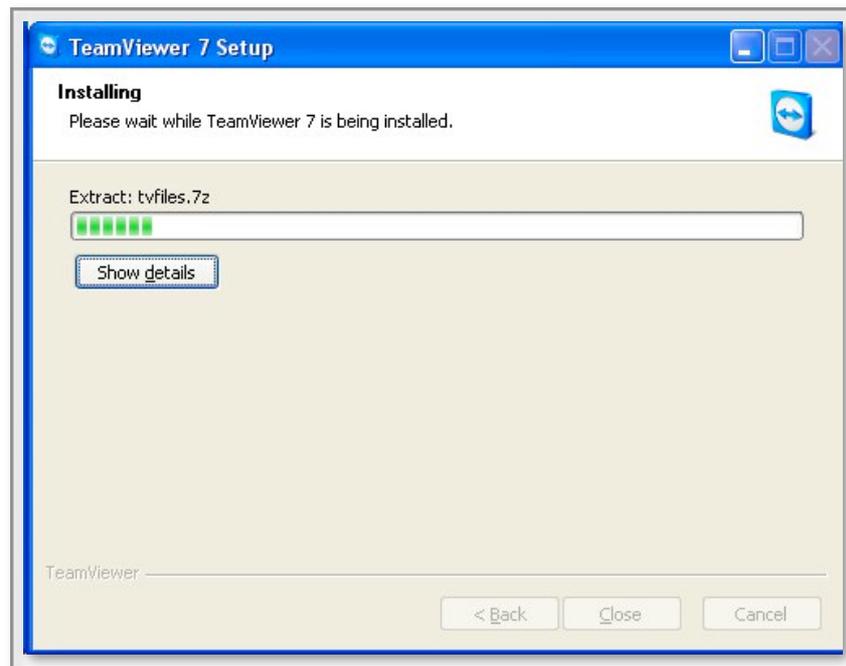
3. Read through the license agreement and tick the checkboxes. Then click on the Next button.



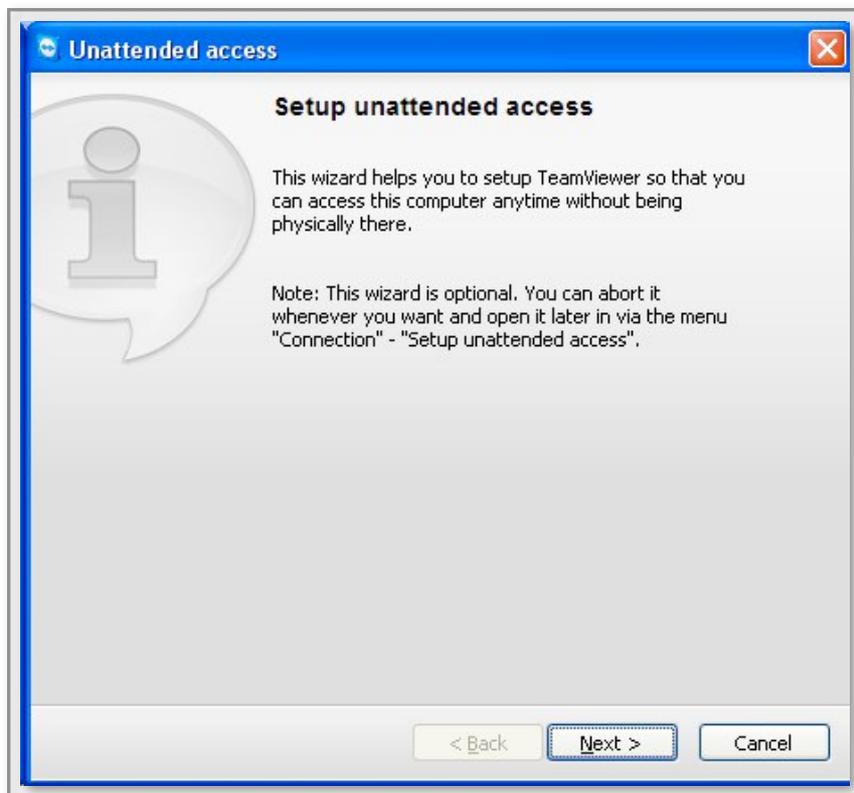
4. If you intend to allow other persons to connect remotely to your system then select Yes then click on the Finish button.



5. Wait until the installation process is finished.



6. If you specified that you want to allow other persons to connect to your system the Unattended access wizard will be displayed. Click on the Next button to start the wizard.



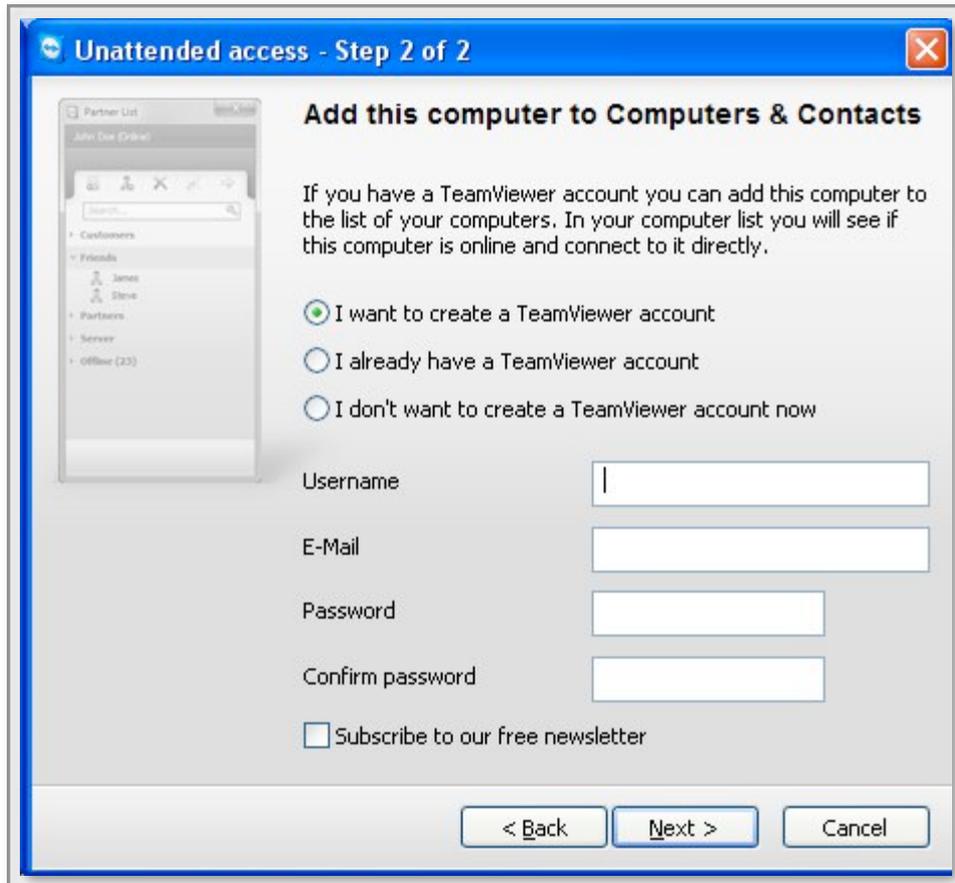
7. Enter the name you want to give to your computer and enter a password twice. The password shall be used whenever a user will attempt to connect to your system. Then click on the Next button.



8. If you do not want to create a TeamViewer account you can do so to end the Wizard, otherwise log into the account if you already have one or select to create a new account.



9. In case that you need to create a new account enter the various details then click on the Next button to finalise the wizard.



Unattended access - Step 2 of 2

Add this computer to Computers & Contacts

If you have a TeamViewer account you can add this computer to the list of your computers. In your computer list you will see if this computer is online and connect to it directly.

I want to create a TeamViewer account

I already have a TeamViewer account

I don't want to create a TeamViewer account now

Username

E-Mail

Password

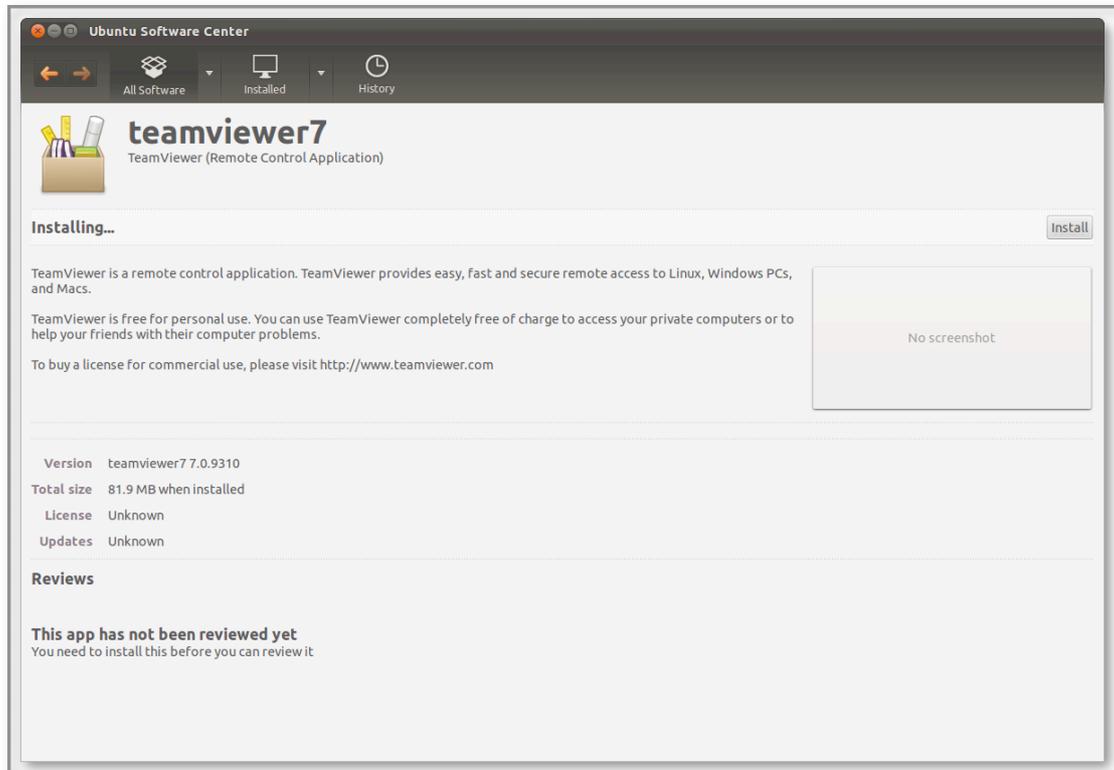
Confirm password

Subscribe to our free newsletter

< Back Next > Cancel

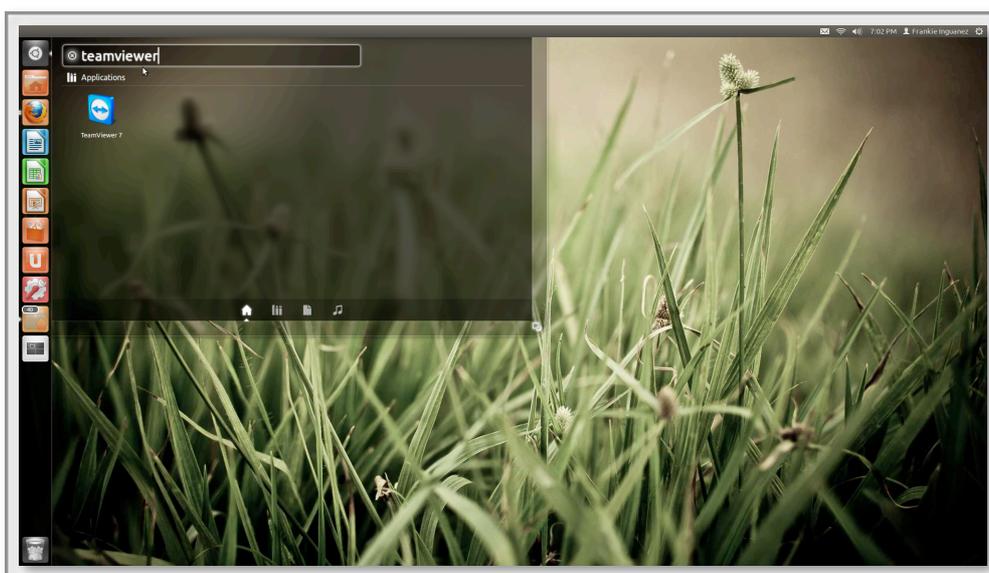
Configuration on Linux Ubuntu 32-Bit

1. Download the appropriate installation file (.deb) then click on the Install button.

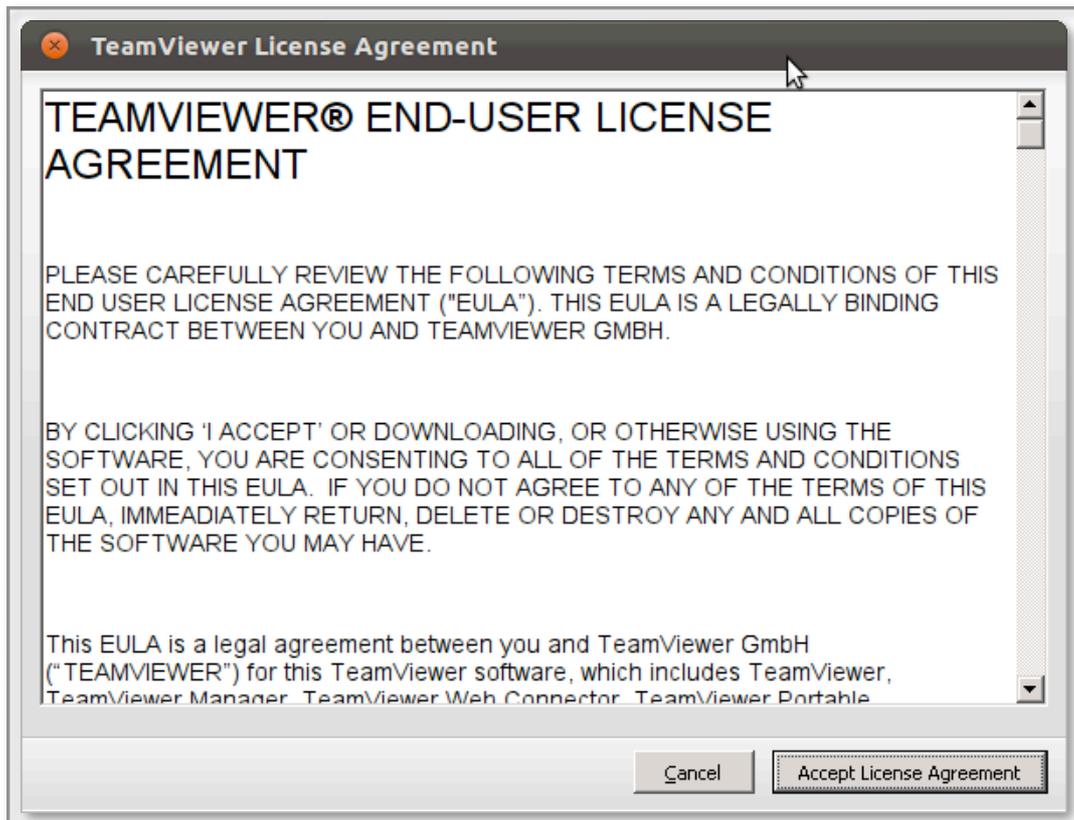


N.B. You will be prompted to enter the administrative password to start the installation.

2. Once the installation has finalised launch the TeamViewer.



3. Read through the license agreement and click on the Accept License Agreement button to start the application.

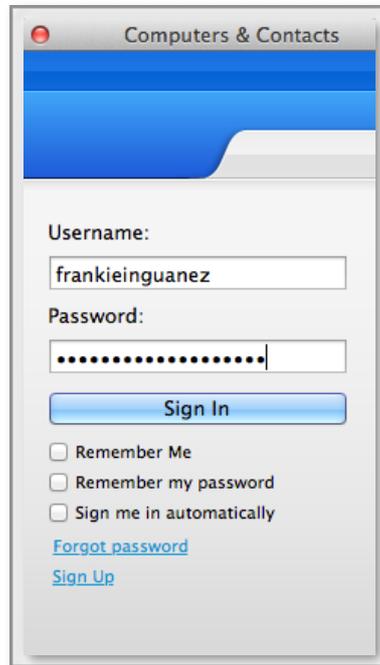


4. The application should be displayed.

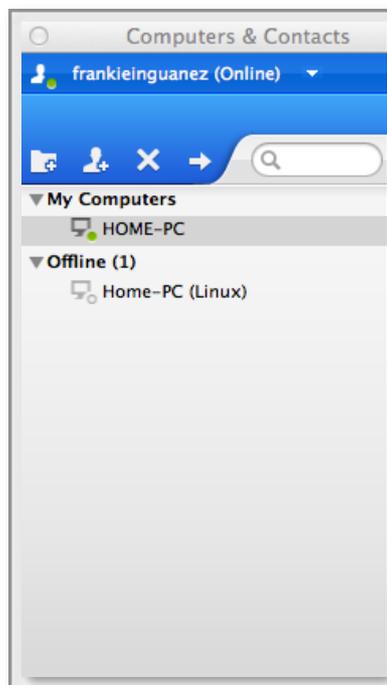


Connecting to a remote system

1. Launch the TeamViewer application and log in using your account.



2. A list of previously connected systems will be displayed.



3. Double click on any connected system to connect.

Part 03 - Alternatives

1. **Windows Remote Desktop Connection** - A Mac version exists for this application and xRDP exists for Linux.

<http://www.microsoft.com/mac/remote-desktop-client>

<http://www.xrdp.org/>

2. **UltraVNC** - A free cross-platform alternative.

<http://www.uvnc.com/home.html>

Part 04 – Recommendations

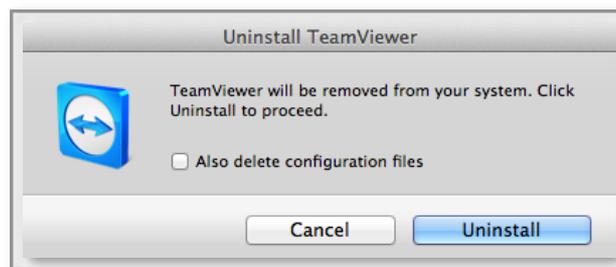
Upgrade Mac Version

As soon as the official, non beta, version for Mac is release do ensure to upgrade the application.

Uninstaller

Even on Mac systems, do make use of the Uninstaller by following the following few steps:

1. Launch the Uninstaller and click the Uninstall button.

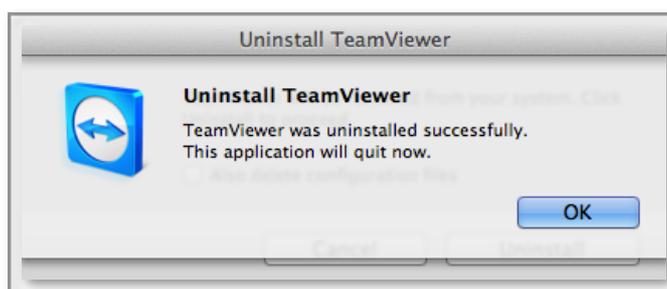


N.B. To completely remove the application with all configurations tick the checkbox.

2. Confirm your decision by clicking the Yes button.



3. Click the Ok button to close the Uninstaller.



Part 06 - Contact Details

In case you need to query about this report or would like to provide feedback you can use the following contact details:

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