TeamViewer Guide

An installation and configuration guide of TeamViewer on a number of different operating systems..

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Part 01 - Introduction

Disclaimer

This document has been created by myself, Frankie Inguanez, and is completely my work.

The software used during the writing of this guide was up to date and accurate. The products used and sites referred to are accurate to the date of the drafting of this document.

No profit was generated during or after the making of this document and no commission was gathered. This report has been created purely for research and educational purposes.

TeamViewer is a free application for non commercial use, the appropriate license needs to be acquired otherwise.

There are other installation methods, this report documents the simplest and most straight forward method.

Structure of the report

In the first part of the report and introduction is given to this report. The configurations of the TeamViewer application are found in the next section followed by some alternatives and recommendations then feedback information.

Purpose of this report

I have decided to create this document to serve as documentation to a frequently encountered task with the aim to help anyone who needs to get assistance on their system irrespective of OS.

Part 02 - Configurations

Download Applications

TeamViewer needs to be installed on each system that will be participating in the remote connection. It is important that the same version of the TeamViewer is found on each system.

N.B. At the time of the drafting of this document the Mac version of TeamViewer is in Beta and therefore prone to bugs. Download, install and run at your own risk.

General Procedure

The general procedure for connecting remotely is that a person, A, would contact a second person, B, to connect to his system to aid him in some task. Both persons would have a copy of TeamViewer and launch it. Person A would communicate to person B his id and password provided by the application itself. Person B would use these details to remotely access the system of B.

TeamViewer can be either installed permanently on a system or simply run without leaving any files on the system.

It is also possible to have a number of persons connect to your system whilst you deliver a presentation.

Procedure on Mac

1. Download the application and start the installer. Click the Continue button for a compatibility check to be run before proceeding with the wizard.



2. Click the Continue button to start the Wizard.



3. Select the language to read the Software License Agreement. When done click Continue to Agree with the agreement.



4. Click on the Agree button to confirm that you read the agreement and agree with all conditions.

| To continue of the coftw | installing the software you must agree to the terms |
|---|--|
| e Inti | are neerse agreement. |
| Lic Click Agree t and quit the | to continue or click Disagree to cancel the installation Installer. |
| De: Read Lice | ense Disagree Agree ND |
| Password for Unattended Access Installation Start TeamViewer Summary | BY CLICKING 'I ACCEPT' OR DOWNLOADING, OR OTHERWISE USING THE SOFTWARE, YOU ARE CONSENTING TO ALL OF THE TERMS AND CONDITIONS SET OUT IN THIS EULA. IF YOU DO NOT AGREE TO ANY OF THE TERMS OF THIS EULA, IMMEADIATELY RETURN, DELETE OR DESTROY ANY AND ALL COPIES OF THE SOFTWARE YOU MAY HAVE. This EULA is a legal agreement between you and TeamViewer GmbH ('TEAMVIEWER') for this TeamViewer software, which includes TeamViewer, TeamViewer Manager, TeamViewer Web Connector, TeamViewer, TeamViewer Manager, TeamViewer for IPad®, IPhone® and Android®, computer software, applications ('SOFTWARE'). This EULA also covers Software, any associated media |

5. Select whether you want to install all files to the system or simply run the application. Then click the Continue button.



6. Confirm that you have sufficient free space and click the Install button to start the installation process.

| 00 | 🥪 Install TeamViewer7 | | | |
|------------------------------------|--|--|--|--|
| Standard Install on "Macintosh HD" | | | | |
| ⊖ Introduction | | | | |
| License | This will take 111.5 MB of space on your computer | | | |
| Welcome | computer. | | | |
| Destination Select | Click Install to perform a standard installation of this software on the disk "Macintosh HD". | | | |
| Installation Type | and software on the disk indentosin hb. | | | |
| Password for Unattended Access | | | | |
| Installation | | | | |
| Start TeamViewer | | | | |
| Summary | | | | |
| | | | | |
| | | | | |
| | | | | |
| | Go Back Install | | | |
| | | | | |

7. Type in your password to allow the installation process to copy all necessary files. Then click on the Install Software button.

| 00 | 💝 Install TeamViewer7 |
|--------------------------|---|
| | Standard Install on "Macintosh HD" |
| ⊖ Introduct ⊖ License | Installer is trying to install new software. Type |
| ⊖ Welcome | your password to allow this. |
| 🖯 Destinatio | |
| 🖯 Installatio | Name: Frankie Inguanez |
| Password Unattende | Password: |
| Installatio | |
| Start Tean | Cancel Install Software |
| Summary | |
| | |
| | |
| | Go Back Install |

8. Specify whether you want to connect to your system remotely then click on the Continue button.

| 00 | 💝 Install TeamViewer7 |
|--|---|
| | Setup unattendend access |
| Introduction License Welcome Destination Select Installation Type Password for Unattended Access Installation Start TeamViewer Summary | Do you later want to remote access the computer you are installing TeamViewer on at the moment? No (default) Outgoing and incoming connections from and to this computer are possible. For incoming connections you need to start TeamViewer and tell your partner the random password (it changes with every start of TeamViewer). Yes On the next page you'll set a predefined password and this computer will be available with TeamViewer even on the login screen. |
| | Info: You can change this setting later at any time. |
| | Go Back Continue |

9. Click the Close button to end the installation process. The TeamViewer application should load at this point.



10. Connect to another system remotely by typing in the ID then select Remote Control and click on the Connect to partner button.

| ⊗ ⊖ ○ Tean | nViewer | Computers & Contacts |
|---|--|--|
| Remote Control Allow Remote Control Please tell your partner the following ID and password if you are waiting for a session. Your ID Password 1145 Ready to connect (secure connection) | Control Remote Computer Please enter your partner's ID in order to control the remote computer. Partner ID © Remote Control © File Transfer Connect to partner Computers & Contacts ≫ | Username: Password: Sign In Remember Me Remember my password Sign me in automatically Forgot password Sign Up |

N.B. If you want others to connect to your system you would have had to specify Yes in step 8 and provide the other person with Your ID value and your random Password.

Configuration on a Windows System

1. Download the application and start the installer. Select whether to install the whole application to the system or simply run it. Then click on the Next button to proceed.

| 💐 TeamViewer 7 Setup | | |
|--|--|-------------|
| Welcome to TeamViewer Remote support, access to own | computer, meetings, presentations | 9 |
| Choose if you want to remote ac | cess this computer later. | |
| ⊙Install | TeamViewer will be installed on this computer. | |
| () Run | TeamViewer is executed without installation. This does not require administrative privileges. | |
| Show advanced setting TeamViewer | js 7.0.1254 | 1 Cancel |

2. Select your intention of use for the TeamViewer application then click on the Next button.

| S TeamViewer 7 Setup | |
|---|--------|
| Environment How do you want to use TeamViewer? | 9 |
| How do you want to use TeamViewer: | |
| TeamViewer | Cancel |

3. Read through the license agreement and tick the checkboxes. Then click on the Next button.

| Please review the license terms b | efore installing TeamViewer 7. | |
|--|--|------|
| Press Page Down to see the rest | of the agreement. | |
| TEAMVIEWER® END-USER LICE | INSE AGREEMENT | ~ |
| PLEASE CAREFULLY REVIEW TH USER LICENSE AGREEMENT ("EL BETWEEN YOU AND TEAMVIEWE | E FOLLOWING TERMS AND CONDITIONS OF THIS EN JLA"). THIS EULA IS A LEGALLY BINDING CONTRACT ER GMBH. | D |
| BY CLICKING 'T ACCEPT' OB DOV | WHI OADING OD OTHERWISE LISING THE SOFTWAR | F |
| YOU ARE CONSENTING TO ALL | OF THE TERMS AND CONDITIONS SET OUT IN THIS | -) |
| YOU ARE CONSENTING TO ALL If you accept the terms of the ag agreement to install TeamViewer I accept the terms of the Licer | OF THE TERMS AND CONDITIONS SET OUT IN THIS reement, click Next to continue. You must accept the 7. | -' 💌 |
| YOU ARE CONSENTING TO ALL If you accept the terms of the ag agreement to install TeamViewer ✓ I accept the terms of the Licer ✓ I agree that I will only use Tea | oF THE TERMS AND CONDITIONS SET OUT IN THIS greement, click Next to continue. You must accept the 7. nse Agreement amViewer for non-commercial and private use | -' 💌 |

4. If you intend to allow other persons to connect remotely to your system then select Yes then click on the Finish button.

| Choose installation type | |
|---|---|
| Select if you want to access this | : computer later. |
| Do you later want to remote acc moment? | ess the computer you are installing TeamViewer on at the |
| 🔿 No (default) | |
| Outgoing and incoming conne connections you need to starl changes with every start of T | ection from and to this computer are possible. For incoming t TeamViewer and tell your partner the random password (it TeamViewer). |
| • Yes | |
| After installation a wizard will anytime from anywhere. You' available with TeamViewer ev | I help you to setup TeamViewer that you can access it 'Il set a predefined password and this computer will be ven before windows logon. |
| Note: You can change this settin | ng later at any time. |
| amViewer | |
| | |

5. Wait until the installation process is finished.

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|----|----------------|-----------------------------|--------|
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| | | | |
| | < <u>B</u> ack | < <u>B</u> ack <u>C</u> los | < Back |

6. If you specified that you want to allow other persons to connect to your system the Unattended access wizard will be displayed. Click on the Next button to start the wizard.

| 😇 Unattended acc | ess | × |
|------------------|---|---|
| | Setup unattended access | |
| 1 | This wizard helps you to setup TeamViewer so that you can access this computer anytime without being physically there. | |
| Y | Note: This wizard is optional. You can abort it whenever you want and open it later in via the menu "Connection" - "Setup unattended access". | |
| | | |
| | | |
| | | |
| | < Back Next > Cancel | ٦ |

 Enter the name you want to give to your computer and enter a password twice. The password shall be used whenever a user will attempt to connect to your system. Then click on the Next button.

| | Define predefin | ed password | | |
|-------------|---|-------------|--|--|
| | Set a name and a secure password for this computer. | | | |
| | Computer name | HOME-PC | | |
| | Password | ••••• | | |
| N. S. S. S. | Confirm password | ••••• | | |
| | | | | |
| | | | | |
| | | | | |
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8. If you do not want to create a TeamViewer account you can do so to end the Wizard, otherwise log into the account if you already have one or select to create a new account.

| Add this computer to computers & contacts |
|---|
| If you have a TeamViewer account you can add this computer to the list of your computers. In your computer list you will see if this computer is online and connect to it directly. |
| O I want to create a TeamViewer account |
| O I already have a TeamViewer account |
| I don't want to create a TeamViewer account now |
| |
| |
| |

9. In case that you need to create a new account enter the various details then click on the Next button to finalise the wizard.

| Unattended accord | ess - Step 2 of 2 | <u> </u> | | |
|---|---|----------------------------|--|--|
| Partner Ust | Add this comput | er to Computers & Contacts | | |
| B B X x ² ∞ [starsts] 0. 0. 0. I Cardonnes × Friends × | If you have a TeamViewer account you can add this computer to the list of your computers. In your computer list you will see if this computer is online and connect to it directly. | | | |
| A Steel | ⊙ I want to create a TeamViewer account | | | |
| + Server > 008mc (23) | ◯ I already have a TeamViewer account | | | |
| | ○ I don't want to create a TeamViewer account now | | | |
| L] | Username | I | | |
| | E-Mail | | | |
| | Password | | | |
| | Confirm password | | | |
| | Subscribe to our free newsletter | | | |
| | < <u>B</u> | ack Next > Cancel | | |

Configuration on Linux Ubuntu 32-Bit

1. Download the appropriate installation file (.deb) then click on the Install button.

| Image: Stream Image: Stream <th>Se 🗐 Ubuntu Software Center</th> <th></th> | Se 🗐 Ubuntu Software Center | |
|--|--|------------|
| Image: Constraint of the provides control application: Installing | ▲ → ▲ ↓ ↓ ▲ All Software Installed History | |
| Installing In | TeamViewer(Remote Control Application) | |
| TeamViewer is a remote control application. TeamViewer provides easy, fast and secure remote access to Linux, Windows PCs, and Macs. TeamViewer is free for personal use. You can use TeamViewer completely free of charge to access your private computers or to help your friends with their computer problems. To buy a license for commercial use, please visit http://www.teamviewer.com Version teamviewer7 7.0.9310 Total size 81.9 MB when installed License Unknown Updates Unknown Reviews This app has not been reviewed yet <i>You need to install this before you can review it</i> | installing | Install |
| TeamViewer is free for personal use. You can use TeamViewer completely free of charge to access your private computers or to help your friends with their computer problems. To buy a license for commercial use, please visit http://www.teamviewer.com Version teamviewer77.0.9310 Total size 81.9 MB when installed License Unknown Updates Unknown Reviews This app has not been reviewed yet fou need to install this before you can review it | FeamViewer is a remote control application. TeamViewer provides easy, fast and secure remote access to Linux, Windows PCs, and Macs. | |
| To buy a license for commercial use, please visit http://www.teamviewer.com Version teamviewer77.0.9310 Total size 81.9 MB when installed License Unknown Updates Unknown Reviews This app has not been reviewed yet You need to install this before you can review it | TeamViewer is free for personal use. You can use TeamViewer completely free of charge to access your private computers or to help your friends with their computer problems. | creenshot |
| Version teamviewer77.0.9310 Total size 81.9 MB when installed License Unknown Updates Unknown Reviews This app has not been reviewed yet You need to install this before you can review it | To buy a license for commercial use, please visit http://www.teamviewer.com | . censiloe |
| Version teamviewer 77.0.9310 Total size 81.9 MB when installed License Unknown Updates Unknown Reviews This app has not been reviewed yet You need to install this before you can review it | | |
| Version teamviewer77.0.9310 Total size 81.9 MB when installed License Unknown Updates Unknown | | |
| Total size 81.9 MB when installed License Unknown Updates Unknown This app has not been reviewed yet You need to install this before you can review it | Version teamviewer7 7.0.9310 | |
| License Unknown Updates Unknown Reviews This app has not been reviewed yet You need to install this before you can review it | Fotal size 81.9 MB when installed | |
| Updates Unknown Reviews This app has not been reviewed yet You need to install this before you can review it | License Unknown | |
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| This app has not been reviewed yet You need to install this before you can review it | Reviews | |
| This app has not been reviewed yet You need to install this before you can review it | | |
| You need to install this before you can review it | This app has not been reviewed yet | |
| | rou need to install this before you can review it | |
| | | |
| | | |
| | | |

N.B. You will be prompted to enter the administrative password to start the installation.

- 2. Once the installation has finalised launch the TeamViewer.

3. Read through the license agreement and click on the Accept License Agreement button to start the application.

| 8 TeamViewer License Agreement | |
|---|---|
| TEAMVIEWER® END-USER LICENSE | |
| PLEASE CAREFULLY REVIEW THE FOLLOWING TERMS AND CONDITIONS OF THIS END USER LICENSE AGREEMENT ("EULA"). THIS EULA IS A LEGALLY BINDING CONTRACT BETWEEN YOU AND TEAMVIEWER GMBH. | |
| BY CLICKING 'I ACCEPT' OR DOWNLOADING, OR OTHERWISE USING THE SOFTWARE, YOU ARE CONSENTING TO ALL OF THE TERMS AND CONDITIONS SET OUT IN THIS EULA. IF YOU DO NOT AGREE TO ANY OF THE TERMS OF THIS EULA, IMMEADIATELY RETURN, DELETE OR DESTROY ANY AND ALL COPIES OF THE SOFTWARE YOU MAY HAVE. | |
| This EULA is a legal agreement between you and TeamViewer GmbH ("TEAMVIEWER") for this TeamViewer software, which includes TeamViewer, TeamViewer Manager, TeamViewer Web Connector, TeamViewer Portable | - |
| Cancel Accept License Agreement | |

4. The application should be displayed.

| 😣 🖨 TeamViewer | |
|---|---|
| Connection Extras Help Invite Partner rcial use only) Exit TeamViewer Meeting | |
| Allow Remote Control Please tell your partner the following ID and password if you would like to allow remote control. Your ID Password 1833 | Control Remote Computer Please enter your partner's ID in order to control the remote computer. Partner ID Connect to partner Connect to partner |
| Ready to connect (secure connection) | Computers & Contacts » |

Connecting to a remote system

1. Launch the TeamViewer application and log in using your account.

| Omputers & Contacts |
|--------------------------|
| |
| Username: |
| frankieinguanez |
| Password: |
| ••••• |
| Sign In |
| Remember Me |
| Remember my password |
| Sign me in automatically |
| Forgot password |
| Sign Up |
| |
| |

2. A list of previously connected systems will be displayed.



3. Double click on any connected system to connect.

Part 03 - Alternatives

1. <u>Windows Remote Desktop Connection</u> - A Mac version exists for this application and xRDP exists for Linux.

http://www.microsoft.com/mac/remote-desktop-client

http://www.xrdp.org/

2. **<u>UltraVNC</u>** - A free cross-platform alternative.

http://www.uvnc.com/home.html

Part 04 – Recommendations

Upgrade Mac Version

As soon as the official, non beta, version for Mac is release do ensure to upgrade the application.

Uninstaller

Even on Mac systems, do make use of the Uninstaller by following the following few steps:

1. Launch the Uninstaller and click the Uninstall button.



N.B. To completely remove the application with all configurations tick the checkbox.

2. Confirm your decision by clicking the Yes button.



3. Click the Ok button to close the Uninstaller.



Part 05 - Notes

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Part 06 - Contact Details

In case you need to query about this report or would like to provide feedback you can use the following contact details:

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